

# 101 PROGRAMME NEWS UPDATE

Welcome to the 15<sup>th</sup> edition of the 101 Programme Stakeholder Newsletter.

In this edition we will update you on the recent Ministerial decision on 101 funding, the current position of the 101 Partnerships and give you details on how you can contact the central team to hear more about the lessons learned and the toolkit we are producing on the 101 service.

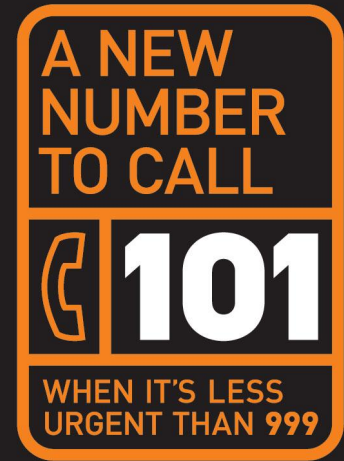
## Ministerial decision

You may already be aware that Home Office Ministers have taken the decision not to continue to directly fund the live 101 areas, but to continue to provide funding to support the national 101 telephony routing infrastructure. This will ensure that the number remains available for use by the existing local areas wishing to maintain or develop their own locally funded 101 service. The 5 live 101 Partnerships were informed of this decision on the 15<sup>th</sup> of November 2007. This was an extremely difficult decision which was taken in the context of significant pressure on the Home Office budget following the recent Comprehensive Spending Review (CSR) and the many competing policing and public protection priorities that the Home Office has to deliver.

Home Office Ministers acknowledge the many benefits achieved by the 5 live 101 Partnerships and the commitment to improving services that these achievements represent. It is hoped that the lessons learned about effective partnership working and improved access and quality of service in dealing with community safety issues, will be mainstreamed into local operations wherever possible.

## 101 Partnership Update

The 101 Partnerships were, of course, disappointed with the news, however, they are currently discussing their next steps on mainstreaming the service wherever possible and taking full advantage of the continued Home Office funding of the telephony infrastructure. Unfortunately, following this decision, the



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Public web site  
[www.101.gov.uk](http://www.101.gov.uk)

# 101 PROGRAMME

## NEWS UPDATE

Leicester Partnership (comprising of Leicestershire Constabulary, Leicester City Council, Rutland County Council, Melton Borough Council and Harborough District Council) announced on Monday 26<sup>th</sup> of November that they are to close the 101 service on 7<sup>th</sup> of December 2007. The Partnership have indicated that they hope to continue to work together to identify anti-social behaviour hot spots and joint action through the successful Inter-agency Community Safety Bureau (ICSB), established as part of the 101 service.

The ICSB will continue to monitor calls about anti-social behaviour that are made to the police and councils. The ICSB team includes analysts and community investigators who meet members of the public to discuss concerns. They identify emerging problems, tackle hot spots and with joint local action groups, put action plans into practice that drive down anti-social behaviour in the long term. It is hoped this service may be extended to cover all parts of Leicestershire.

The four remaining Partnerships: Hampshire and the Isle of Wight, Cardiff, Sheffield and Northumberland and Tyne and Wear continue to be fully operational, providing 24/7 service to the public within 101 areas and the Home Office 101 Programme Central Team will be working with the live areas until the 31<sup>st</sup> of March 2008.

Future editions of the 101 Stakeholder Newsletter will continue to provide updates on

the progress of the remaining live 101 Partnerships.

### **Lessons Learned and the future of 101**

The Home Office 101 Programme Central Team are putting together a toolkit to capture the many benefits and lessons learned which the 101 Partnerships have achieved. It will also include practical templates and tools that could be useful to future Partnerships. We are hoping to encourage, wherever possible, that the lessons learned from the 101 Partnerships are used by 'new' areas and members of the central team are on hand to answer any queries that you may have

The 101 Programme Central Team have already been working with representatives from across London who have shown an interest in setting up a 101 Partnership. The 'London Partnership' held their first project board on the 15<sup>th</sup> of November 2007 at City Hall. They are keen to set up a 101 service pilot in London, potentially involving three London Boroughs, early in the New Year. Future editions of the 101 Stakeholder Newsletters will continue to provide updates as they progress towards their goal.

Finally, any potential new Partnerships interested in meeting with a member of the 101 Programme Central Team to discuss the options available to them should ring Jeremy Precieux (Assistant Programme Manager) in the first instance on either 020 7035 0992 or 07917 517298 or alternatively e-mail him at [Jeremy.Precieux@homeoffice.gsi.gov.uk](mailto:Jeremy.Precieux@homeoffice.gsi.gov.uk)