



EENA Advisory Board 2008 Achievements

All the ambitious objectives fixed by EENA Advisory Board in 2008 were achieved. These are described below.

Communication/PSAP Outreach Committee

The *Communication/PSAP Outreach Committee* proposed the **creation of the 112 Foundation**, a wide education action to increase the level of knowledge of 112 in the EU (22%). This *112 Foundation* is now set up and its activities will be officially launched at the European Parliament during the European 112 Day on 11 February 2009 (11/2).

The Committee also launched the **112 ESSN – Emergency Services Staff Network** – that serves as a platform of communication between the emergency services staff in Europe. That is the first time that such a network is available in Europe.

Legal Committee

The *Legal Committee* prepared the amendments on the emergency communications issue and that **were adopted by the European Parliament** after they were presented by during a public hearing by Dr. Pyrros, Chairman of EENA Advisory Board. They will lead to:

- More efforts on information and education on the existence and use of 112
- Accessibility of the 112 from the entire EU territory
- Member States to ensure implementation of caller-location
- Access to the 112 may be blocked in case of repeated misuse
- The 112 should be more accessible to people with disabilities

The EU budget was also amended by the Committee and the European Parliament confirmed this **amendment that requires funding for a pilot project involving all stakeholders** (industry, emergency services and associations) in order to deploy interoperable IP-based emergency services emergency services. This funding will be available in 2009.

112 Excellence Centre Committee

The *112 Excellence Centre Committee* defined the functional specifications of 112 Excellence Centres for the citizens.

The Committee also formed a consortium named REACH-112 involving 5 emergency services, large telecommunication companies and associations with the aim of improving answer to 112 calls made by people with disabilities. This project was selected by the European Commission and the 20 partners will get a share of EU Funding (**9 million EUR project**).

Events/Workshops/Roundtables

The Advisory Board Members participated to:

- The *Roundtable on 112* in Romania organised in February 2008
- The *112 Awards Ceremony* organised on 3 June 2008
- The kick-off meeting of the CEN Emergency Services Management Workshop in September 2008.
- The *Roundtable on 112* in Poland organised on 3 November 2008
- EENA attended the eCall PSAP Expert Meeting and provided its members with the minutes

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EENA Advisory Board 2009: Committees Activities

EENA, the European Emergency Number Association, was set up in 1999 as a non-profit association registered in Belgium to serve as a neutral discussion platform for emergency services, industry and informed citizens with the aim of getting efficient, interoperable and harmonised emergency telecommunications in accordance with citizens' requirements. EENA has been advocating to authorities the issues related to the 112 as there are more and more EU citizens travelling for business or leisure. EENA is also promoting the establishment of a general, pan-European, multilingual, simplified and efficient system for alerting citizens about imminent or developing emergencies.

Following major political successes such as the endorsement by a very large majority of the European Parliament of the Written Declaration on the European Emergency Number 112 and the Written Declaration on Early Warning Systems, EENA has set up an Advisory Board in order to gather the main emergency telecommunications stakeholders which include politicians, professional users associations, international organisations and associations as well as solution providers.

EENA Advisory Board is structured in 3 Committees with 3 main focuses: technical, legal and outreach. These committees hold regular Cisco WebEx conference calls (3-4/year) and communicate via emails and Microsoft SharePoint. The Committees prepare the work that is then discussed and agreed by the Advisory Board.

[View here the list of EENA Advisory Board Members](#)

NG112 & 112 Excellence Centre Committee

- Provide an overview on how 112 is handled in the EU, with a status in every Member State and a highlight of the major organisation types
- Develop a soft concept of NG-112 considering the different types of organisation in the EU (based on preliminary work and on standardisation work already done)
- Provide policy documents that can be presented to the EU officials and national authorities with hints on how to implement IP based emergency services and advantages (collaboration with Legal Committee)
- Make sure that the work of the Committee is made promoted in the EU emergency community
- Also follow EU Funding opportunities for NG-112 and 112 Excellence Centres via EENA Advisory Board dedicated EU Project Manager (M. Uberto Delprato from IES Solutions)

Legal Committee

- Follow relevant EU legislation (Telecom Package, Cross-Border Health-Care Directives)
- Propose amendments in view of obtaining EU Funding for emergency services and pilot projects
- Collaborate with NG112 & 112 Excellence Centre Committee in the preparation of policy documents
- Follow major updates in the national legislations

Communication/PSAP Outreach Committee

- Support the development of the activities of the *112 Foundation*
- Support the development of the 112 ESSN - Emergency Services Staff Network –
- Promote the 112, the EENA Advisory Board and its Members in the relevant media
- Look for additional possibilities to organise 112 Roundtables
- Promote the European 112 Day among the 112 community and the institutions

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EENA Advisory Board 2009: Events and Roundtables

112 Awards Ceremony (10 February 2009 - Brussels)

The 3rd 112 Awards Ceremony will be held on 10 February 2009, eve of the 2nd European 112 Day (11/2) on 11 February 2009 in Brussels. The 112 Awards Ceremony intends to recognize and congratulate individuals and organizations which have shown evidence of extraordinary behaviour and/or results and/or achievements in the topics detailed below. This event is held in a prestigious location and welcomes the participation of high-level politicians (EU Commissioners, Members of the European Parliament, Ministers), industry and emergency service representatives.

EENA Advisory Board Members receive an exclusive invitation to attend at a discounted rate (number of places is limited).

European 112 Day (11 February 2009 – European Parliament, Brussels)

11 February 2009 marks the second edition of **the European 112 Day (11/2)** with the aim of making sure that Europeans are informed on the European emergency number 112. At this occasion, the 3 European institutions organise with the help of EENA an event in the Yehudi Menuhin room of the European Parliament. Nara Noian, accompanied by an orchestra and a children chorus, will perform the *112 Anthem* in the framework of the official launch of the *112 Foundation*. Speeches of Commissioners, MEPs, representatives from the Czech EU Presidency and EENA Advisory Board are expected.

EENA Advisory Board Members receive free invitations to attend the event

Roundtables on 112 in European Countries

During 2009, several Roundtables on 112 will be organised by EENA in cooperation with MEPs and responsible ministries. These intend to stimulate sharing of experience and networking between a national 112 community (emergency services, responsible ministries) and EENA Advisory Board international experts. Roundtables in Bulgaria, Lithuania, Slovakia, Greece, Macedonia and Italy (not exclusive) should be held during that year.

EENA Advisory Board Members receive free invitations to attend these events

Optional – EU 112 Event (Czech Republic, May-June 2009)

Following preliminary discussions with Czech EU Presidency, an EU-wide event on 112 should be organised by the Czech Presidency in order to stimulate sharing of experience and networking between a national 112 communities, EENA Advisory Board international experts and EU institutions representatives.

EENA Advisory Board Members would receive free invitations to attend this event

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Google's opportunities in EENA Advisory Board

Mapping: locating the caller

Emergency services (Fire, police, ambulance) can use Google Maps and Google Earth to locate the callers and instantly dispatch the rescue teams at the right place. According to the European Commission, at least 5000 more lives could be saved every year only in the EU-15 thanks to appropriate caller-location information for the emergency services. In addition, Google Maps live traffic information enables proper intervention of the units. Google solutions could also be used to locate the rescue units and thus dispatch the appropriate ones.

eCall

eCall is the pan-European system that will connect the vehicles to the 112. Google maps and Google Earth can also be used to locate the vehicles. In addition, Google Maps live traffic enables proper intervention of the units and a real overview of the traffic incident.

NG112

EENA is the platform promoting the deployment of NG112 emergency services (see description of NG112 Committee activities). The development of the requirements and specifications of the NG112 centres offers a great opportunity for Google to be recognised as a key-player in IP Based public safety solutions. As a Member of EENA Advisory Board, Google would be invited to participate to EU and National conferences and roundtables to present its solutions that can be used by emergency services.

To join EENA Advisory Board

Membership involvement

The annual industry membership fee to EENA is 10.000 EUR to support general operations and administrative costs.

Conference and event involvement

Plan now to register for EENA Advisory Board events at EU or National level during the year. These events will provide excellent opportunities to feature a keynote presentation, technology demonstration, networking and other significant visibility for Google.

Board-level involvement

We invite Google to appoint as many individuals willing to participate to the Committees activities of EENA Advisory Board. Board members will meet at least four times per year, in person or videoconference, and will be recognized in EENA marketing materials.

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