



Thursday, 11 February, 2010
12:34:35

[HOME](#) | [NEWS](#) | [SPORTS](#) | [LIFESTYLE](#) | [CLASSIFIED](#)

[Webmail Login](#) | [Register](#)

[Local news / Current affairs](#)

[Politics](#)

[Court](#)

[Opinion](#)

[Business & finance](#)

[Business briefs](#)

More awareness of 112 emergency number



by di-ve.com - editorial@di-ve.com
Current Affairs -- 11 February 2010 -- 11:25CEST

Awareness of 112 as an EU-wide emergency number has slowly increased over the past 2 years: from 22 per cent in 2008 to 25 per cent in 2010.

The current Eurobarometer survey results showed that EU citizens remained relatively unfamiliar with the European emergency number 112: 1 out of 4 respondents could spontaneously identify 112 as the number to call for emergency services from anywhere in the EU.

Knowledge of 112 as the number to call in an emergency situation from anywhere in the EU, differed significantly across EU countries. As in 2008 and 2009, Czech (61%), Luxembourgish (59%) and Polish (56%) respondents were the most likely to know that they could use 112 to reach emergency services from anywhere in the EU; the European emergency number, however, was practically unknown to respondents in Italy (4%), Greece (7%) and the UK (8%).

Respondents who knew that 112 was a national emergency number to call for urgent situations in their own country did not necessarily know that this number was the European emergency number to call from anywhere in the EU. Just 4 in 10 respondents who answered that they would call 112 in the event of an emergency in their own country also knew that this number could be used in all other EU countries.

As in previous years, a minority of respondents (6%) who called the emergency services experienced difficulties in establishing or maintaining the communication. There was a very low proportion of problems attributable to telecommunications providers (0.5%); in addition, as in previous waves, 3 per cent of respondents got a busy tone or got no reply from the emergency services, and another 3 per cent reported other problems.

More soon.

Email to a friend

Comments (0)

New Comment

Post new comment:

Name	<input type="text"/>
E-Mail	<input type="text"/>
Site	<input type="text"/>
Text	<input type="text"/>
Security	
	<input type="button" value="New image"/>
	<input type="text"/>
	<input type="button" value="OK"/>

[Privacy policy](#) [Help](#) [Advertising](#) [Contact DI-VE](#) [SMS Alerts](#) [Facebook group](#)