



Cristina Lumbreras joins EENA as Technical Director

On October 1st, 2010, Cristina Lumbreras joined the European Emergency Number Association (EENA), a Brussels-based NGO set up in 1999 and dedicated to promoting high-quality emergency services reached by the number 112 throughout the EU.

Ms Lumbreras is an IT engineering and business administration graduate. Between 2001 and 2010, she served as IT manager of Madrid's 112 emergency centre, a widely recognised control room, winner of the EENA 112 Awards in 2009. She designed the IT components of the coordination centre, including the provision of caller-location information and the access for people with disabilities. Meanwhile, Ms Lumbreras was involved in several EU standardisation activities related to 112 and eCall. She was a member of the Spanish delegation in the Public Safety Answering Points' group of the European Commission. "I am honoured to join such a thriving organisation and to contribute to building a safer Europe", she commented.

Cristina Lumbreras will be in charge of coordinating the activities of EENA's 112 Operations Committee that gathers emergency services and industry representatives willing to define performance indicators, requirements and quality standards pertaining to 112. She will also support the Next-Generation 112 Committee (NG112) in view of ensuring the transition to a reliable IP-based emergency calling system. Meanwhile, she will be developing EENA's certification programmes for the 112 community and represent the association in international standardisation bodies. Ms Lumbreras will also be contributing to several EU funded projects requiring an in-depth technical expertise.

"I am delighted to welcome Cristina whose leadership will boost the activities of the association and help reach its objectives; it is obvious that all our members will benefit from Cristina's expertise as well", concluded Olivier Paul-Morandini, President and Founder of EENA.

About the EENA:

The EENA - European Emergency Number Association - was set up in 1999 as a non-profit association registered in Belgium to serve as a neutral discussion platform for emergency services, industry and informed citizens with the aim of getting efficient, interoperable and harmonised emergency telecommunications in accordance with citizens' requirements. EENA has been advocating to authorities the issues related to the 112 as there are more and more EU citizens travelling for business or leisure. EENA is also promoting the establishment of a general, pan-European, multilingual, simplified and efficient system for alerting citizens about imminent or developing emergencies. The EENA memberships include more than 400 emergency services representatives from 39 European countries, 24 solution providers, 9 international associations/organisations as well as 20 Members of the European Parliament.

More information:

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