



Ms. Viviane REDING
European Commissioner
for Information Society and the Media
European Commission
200 rue de la Loi
1049 Brussels
Belgium

By fax at 0032-2-29-60508

Brussels, 25th May 2006.

Dear Ms. Reding,

On the 11th of October 2005, during your Press Conference on the European emergency call number (112) you distributed a table entitled «*Working document - Synthesis table on the implementation of 112 (possible shortcomings highlighted)*» which, under the heading «Caller location» mentioned an OK for Belgium.

In page 63 of volume I of the Commission Staff Working Document, Annex to the Communication from the Commission to the Council, the European Parliament, the European Economic and Social Committee and the Committee of the Regions, «*European Electronic Communications Regulation And Markets 2005 (11th Report)*» COM/2006/68 final (document SEC/2006/193 of 20.2.2006) and under the heading EMERGENCY SERVICES you mention the following:

According to information available to the Commission services, caller location information is not available in the following countries: Greece (for mobile phones), Italy (for mobile phones), Cyprus (for mobile phones), Latvia (not before 2007 for all phones), Lithuania (for mobile phones), Luxembourg (for mobile phones), Hungary (for all phones), the Netherlands (for mobile phones only in 2007), Portugal (for mobile phones) and Slovakia (for all phones). The Commission services are examining whether this raises questions in the context of the implementation of the Directive.

I enclose the reply of the Belgian Minister of the Interior dated 4 May 2006 which clearly demonstrates that caller location is NOT available for mobile telephones in Belgium and that the official Commission Communication is inaccurate and misleading – as were the previous reports (see our Petition to the European Parliament dated 29/7/2005, available at <http://www.eena.org/static/files/petition.pdf>).

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This is why EENA seriously doubts the accuracy of the official information the Commission is publishing on the state of the implementation of the 112 and requests your personal involvement in order to correct this situation and ensure reliable information of the EU citizens on this very important subject, which may make the difference between life and death.

For years we have been trying to persuade Commission officials dealing with this sensitive file that they should NOT base their official position about the implementation of the 112 solely on declarations by national administrations. We have been urging them to conduct EU-wide surveys, to evaluate the extend and the quality of the implementation of the 112 in the EU, using the sound methodology developed with EU funds. They apparently do not care, or they hide behind a distorted interpretation of the subsidiarity principle. If EENA had the resources we would have conducted this survey ourselves long ago, but we are only volunteers, believing that Europe and the European emergency call number are ideals worth fighting for. Please prove us right, 15 years after the establishment of the 112 in the EU!

Hoping for your non-bureaucratic reply, I remain,
Sincerely yours

Olivier PAUL-MORANDINI

Co. Mr. Josep Borrell Fontelles, President of the European Parliament (by fax at 02-28-49341)

Mr. José Manuel Barroso, President of the European Commission (by e-mail at sg-web-president@ec.europa.eu)

European Commission, Secretariat general (by registered post, with the request to join the file of complaint 2004/4071/Belgium)

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