

**Updated list of annexes to Petition 0688/2005
included in the CD-ROM in electronic form (Acrobat .pdf files).**

Annexes 1 – Implementation of the 112

Preparatory acts, Legislation and Implementation reports
(important acts are highlighted)

Preparatory acts	
06/06/1988 <u>Annex 1-001</u>	Communication from the Commission, concerning coordination and preparatory work in the telecommunications field towards the introduction of a standard Europe-wide emergency call number by 1992 - COM(88)312 final.
13/02/1989	Resolution of the Council and the representatives of the Governments of the Member States, meeting within the Council of 13 February 1989 on the new developments in Community co-operation on civil protection - Official journal No. C 44, 23/02/1989 p. 3 (see Annex 1-other-02) <i>The Council stressed the desirability of a standard Community-wide single additional emergency telephone number which will in particular enable the public in an emergency to call the relevant national emergency services, and which should be introduced gradually in the Member States.</i>
27/09/1989 <u>Annex 1-002a</u>	Commission Proposal for a Council Decision on the introduction of a standard Europe-wide emergency call number - COM(89)452 final.
05/10/1990 <u>Annex 1-002b</u>	Amended proposal for a Council Decision on the introduction of a standard Europe-wide emergency call number - COM(90)426 final.
Legislation and Implementation reports	
29/07/1991 <u>Annex 1-003</u>	Council Decision of 29 July 1991 on the introduction of a single European emergency call number (91/396/EEC) OJ L 217, 06/08/1991 p. 31. 31/12/1992 <i>Deadline for the introduction of the 112 by Member States.</i> 31/12/1996 <i>Deadline in case of derogation.</i>
22/05/1997	<u>First report.</u> Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions on the implementation of the telecommunications regulatory package COM(97)236. <i>No mention of 112 implementation status.</i>
08/10/1997	<u>Second report.</u> Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions on the implementation of the telecommunications regulatory package: first update, COM(1997)0504 final. <i>No mention of 112 implementation status.</i>
18/02/1998	Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions - <u>Third report</u> on the implementation of the telecommunications regulatory package. COM(1998)80 final. <i>No mention of 112 implementation status.</i>
26/02/1998 <u>Annex 1-004</u>	Directive 98/10/EC of the European Parliament and of the Council of 26 February 1998 on the application of open network provision (ONP) to voice telephony and on universal service for telecommunications in a competitive environment OJ L 101, 01/04/1998 p. 24. <i>Legislation in force supplemented by Article 7.2.</i>

25/11/1998	<p>Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions. <u>Fourth Report</u> on the Implementation of the Telecommunications Regulatory Package COM(1998)594.</p> <p><i>The emergency call number 112 is operational in all countries except Greece; it is only partially available in Spain. In six Member States, however, emergency calls may be addressed in one language only (Germany, France, Ireland, Austria, Portugal and United Kingdom). Special measures to raise the awareness of the number have been taken in all Member States but two (France and Austria). Specific facilities for disabled users exist in eight Member States (Denmark, Ireland, Italy, Luxembourg, the Netherlands, Finland, Sweden and United Kingdom).</i></p>
06/01/1999 Annex 1-005	<p><u>Survey on the implementation of the 112 – situation on 01/09/1998.</u> Published on Europa (Civil Protection site).</p> <p><i>While the results have been discussed within the (OPN) Committee, no verification of the consistency and accuracy of the data has been done.</i></p>
10/11/1999	<p>Communication from the Commission to the European Parliament, the Council, the Economic and Social Committee and the Committee of the Regions - <u>Fifth report</u> on the implementation of the telecommunications regulatory package. COM(1999)0537final.</p> <p><i>The 112 European emergency number is available throughout the Union (with the exception of the incumbent in Greece), although in many Member States a response is given only in the language of the country or region in which the call is made. A barrier to free movement resides in the fact that although consumers in most Member States are aware that they can use the number in their own country, many of them are not informed that they can also use it when visiting other Member States. ... A barrier to the single market resides in the fact that the 112 European emergency number, while available in all Member States and largely publicised by operators, is not known by consumers to be available also in other countries of the Union. This problem also can be tackled under the current framework.</i></p>
09/12/1999 Annex 1- other01	<p>COUNCIL DECISION of 9 December 1999 establishing a Community action programme in the field of civil protection (1999/847/EC), OJ No. L 327 , 21/12/1999 p. 53.</p> <p><i>Initially established for five years the programme was subsequently extended until the end of 2006 (see Council Decision of 20 December 2004 amending Decision 1999/847/EC as regards the extension of the Community action programme in the field of civil protection (2005/12/EC), OJ L L 6, 8.1.2005, p. 7.</i></p>
07/12/2000	<p><u>Sixth report</u> on the implementation of the telecommunications regulatory package. COM(2000)0814final.</p> <p><i>112 pan-European emergency number: The 112 emergency number is in place in all Member States; no problems relating to its use have been reported.</i></p> <p><i>In the 1999 Review Communication, the Commission considers that geographical location details should be provided by fixed and mobile operators to the emergency authorities when emergency calls are made. The Commission proposes that location information should be made available to emergency authorities by 1 January 2003. In addition, the eEurope Initiative highlights the possibility for all citizens on the move throughout Europe of having full access everywhere to multilingual support, call localisation and fully organised provision of emergency services through the 112 number. The industry is studying the necessary technical solutions.</i></p>

24/01/2000 <u>Annex 1-other02</u>	Commission Staff Working Document - Council Resolutions in the field of Civil Protection – Developments since their adoption SEC(2000)136
10/05/2000 <u>Annex 1-006</u>	Knowledge of the single European emergency call number 1-1-2. <i>In the spring of 2000, the European Commission in the context of its regular Eurobarometer surveys asked a question with the purpose of evaluating the knowledge of the 1-1-2 amongst European citizens.</i>
18/10/2001 <u>Annex 1-007</u>	<u>State of implementation</u> of the single European emergency call number «1-1-2», (as of September 2001). <i>In view of the adoption of new legislation concerning the «1-1-2» it appears that a significant number of detailed implementation issues may require further study in order to assess whether the current situation is reasonable from the European citizen's point of view. Such issues may cover awareness campaigns, languages, access for disabled users, automatic location of callers including mobile callers and callers from PABX networks.</i>
26/11/2001	Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions - <u>Seventh Report</u> on the Implementation of the Telecommunications Regulatory Package [SEC(2001)1922]. COM(2001) 0706final. <i>Limited reference to the 112 in the annexes only as regards issues related to costs and data protection.</i>
19/02/2002 <u>Annex 1-other06</u>	<i>Final report CGALIES.</i>
07/03/2002 <u>Annex 1-008</u> <u>Annex 1-other03</u> <u>Annex 1-other04</u> <u>Annex 1-other05</u>	Directive 2002/22/EC of the European Parliament and of the Council of 7 March 2002 on universal service and users' rights relating to electronic communications networks and services (Universal Service Directive) OJ L 108, 24/04/2002 p. 51. <i>Amends and consolidates older legislation.</i>
03/12/2002	<u>Eighth Report</u> from the Commission on the Implementation of the Telecommunications Regulatory Package - European telecoms regulation and markets 2002 [SEC(2002) 1329]. COM(2002)0695final. <i>No mention of 112 implementation status</i>
24/07/2003	<i>Deadline for transposition of Directive 2002/22/EC.</i>
25/07/2003 <u>Annex 1-009</u>	Commission Recommendation of 25 July 2003 on the processing of caller location information in electronic communication networks for the purpose of location-enhanced emergency call services (notified under document number C(2003) 2657) OJ L 189 , 29/07/2003 p. 49.
19/11/2003	<u>Ninth Report</u> . Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions - European Electronic Communications Regulation and Markets 2003. Report on the Implementation of the EU Electronic Communications Regulatory Package [SEC(2003) 1342].COM (2003)0715 final. <i>No mention of 112 implementation status.</i>
29/09/2004 <u>Annex 1-010</u>	<u>Questionnaire on 112</u> – results and analysis of replies from the Member States. Working Document DG INFSO/B2, COCOM04-62.

02/12/2004	<p><u>Tenth Report</u>. Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions - European Electronic Communications Regulation and Markets 2004 [SEC(2004)1535]. COM(2004)0759final.</p> <p><i>Accessing the single European emergency number free of charge is possible in 23 Member States. Cyprus has not provided data for the Commission's questionnaire on the issue, but, according to information available to the Commission, this possibility exists. In Poland, access to '112' appears to be possible only through mobile networks.</i></p> <p><i>The Commission services are examining whether access to the single European emergency number ("112") free of charge is ensured in Poland for fixed network subscribers, and whether access is only possible for mobile end users.</i></p>
24/5/2005 <u>Annex 1-012</u>	<p>Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions on the Review of the Scope of Universal Service in accordance with Article 15 of Directive 2002/22/EC. COM(2005)203</p> <p><i>No mention of 112.</i></p>
Additional documents mentioned in the supplementary petition dated 6th August 2006	
14/9/2005 <u>Annex 1-013</u>	<p>Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions - The 2nd eSafety Communication - Bringing ecall to Citizens, COM (2005) 431 final</p> <p><i>Mentions clearly the shortcoming of the implementation of the 112 which block the full deployment of the eCall system</i></p>
11/10/2005 <u>Annex 1-014</u>	<p>112, the Single European Emergency Number : the need for action, SPEECH/05/596 by Viviane Reding, Member of the European Commission responsible for Information Society and Media</p>
20/2/2006	<p><u>11th Report</u>. Communication from the Commission to the Council, the European Parliament, the European Economic and Social Committee and the Committee of the Regions - European Electronic Communications Regulation And Markets 2005 COM(2006)68 final [And Staff Working Paper SEC(2006)193]</p> <p><i>Several contradictory statements</i></p>
07/2006 <u>Annex 1-015</u>	<p>Special Eurobarometer, E-Communications, Household Survey (Fieldwork December 2005 – January 2006, Publication July 2006)</p>

Annexes 2 – EENA complaints and related correspondence

00 1	11/01/200 4	Letter to Ms. Wallström Commissioner for the Environment and Civil Protection.
	31/01/200 4	Reply by Commissioner Wallström.
00 2	12/01/200 4	Letter to Ms. Bucella, Head of the Civil Protection Unit.
	05/02/200 4	Reply by Ms. Bucella.
00 3	12/01/200 4	Complaint against Austria, Belgium, France, Germany, Greece, Ireland, Italy, Spain, United Kingdom for failure to comply with Community law concerning the single European emergency call number (112).
	30/01/200 4	Complaints registered by the Commission.
	20/08/200 4	Additional elements concerning the complaint against Greece transmitted to the Commission.
	22/11/200 4	Commission acknowledges receipt of additional elements.
	12/12/200 4	Further additional elements concerning the evaluation methodology of the Commission for the complaints against Austria, Belgium, France, Germany, Greece, Ireland, Italy, Spain, United Kingdom, transmitted to the Commission.
	25/05/200 5	Reply by the European Commission announcing the postponement of its decision on the complaints against Austria, Belgium, France, Germany, Greece, Ireland, Italy, Spain, United Kingdom.
	03/03/200 6	Reply by the European Commission announcing its intention to terminate the cases against Austria, France, Germany, Ireland, Spain, United Kingdom.
	27/03/200 6	Letter to the Commission indicating the reasons against the termination of the complaints against Austria, France, Germany, Ireland, Spain, United Kingdom.
	20/04/200 6	Reply by the European Commission on EENA complaint against Greece concerning localisation and on EENA complaints against Italy and Belgium concerning the answering and handling of calls
	26/04/200 6	Reply by the European Commission concerning EENA complaints against Austria, France, Germany, Ireland, Spain, United Kingdom
	27/04/200 6	Reply by the European Commission concerning EENA request for access to documents concerning complaints against Austria, France, Germany, Ireland, Spain, United Kingdom
	23/05/200 6	Letter to Secretary General of the Commission on refusal to give access to documents concerning complaints against Austria, France, Germany, Ireland, Spain, United Kingdom
	25/05/200 6	Letter to Ms. Reding on the inaccuracy of data concerning Belgium in the 11 th report on telecommunications regulatory framework (with the reply to the Question of Belgian MP Alain Courtois.
	14/06/200 6	Reply of European Commission announcing termination of complaints against Austria, France, Germany, Ireland, Spain, United Kingdom
	19/06/200 6	Reply of European Commission on EENA complaints against Greece, Italy and Belgium
00 4	21/12/200 4	Following a meeting with Mr. Quinn, member of the private office of Commissioner Dimas, EENA submits an action plan as requested.

00 5	07/04/2004	Complaint to the European Ombudsman against the Commission
	20/04/2004	Complaint registered by the Ombudsman.
	15/06/2004	Ombudsman opens the procedure.
	14/10/2004	Opinion of the Commission on the complaint to the Ombudsman. Request for EENA's comments.
	08/11/2004	EENA submits observations to the European Ombudsman.
	07/03/2005	New complaint against the Commission to the European Ombudsman.
	23/03/2005	Decision of the European Ombudsman on EENA's complaint.
	04/04/2005	Letter to the European Ombudsman with clarifications on his decision of 23/03/2005.
	05/04/2005	New complaint registered by the Ombudsman.
	04/05/2005	Reply of the European Ombudsman on the clarifications concerning his decision of 23/03/2005.
	30/08/2005	Opinion of the Commission on the new complaint to the Ombudsman. Request for EENA's comments
	06/01/2006	Decision of the European Ombudsman to request further clarifications from the Commission on EENA's new complaint
	21/03/2006	Opinion of the Commission on the further clarifications requested on new complaint. Request for EENA's comments
	10/04/2006	EENA submits observations to the European Ombudsman on new complaint
	00 6	18/10/2005
	17/01/2006	Letter of head of Cabinet of Ms. Reding on the proposals of the EENA

Annexes 3 – Other related documents

Documents, Parliamentary questions, reports, articles, position papers, etc.

EENA documents		
EENA-01	05/03/2003	Memorandum on the Working Document presented by the Commission at the Consultation Meeting with Interested Parties of 28 February 2003 concerning the working document entitled "Civil Protection : improvement of public awareness and safety in the face of natural and man-made hazards" issued by DG Environment
EENA-02	11/12/2003	Proposal for a STOA study on «European citizens and emergencies», submitter to Ms. F. Ries, MEP.
EENA-03	18/01/2005	EENA position paper «Establishing common alarm signals in the EU - Current situation and proposed solution»
EENA-04	30/05/2005	Emergency Telecommunications for European Citizens. Existing situation, major challenges and some proposals for future action. EENA review article.
EENA-05	16/06/2005	«Support safety, not the gadgets», European Voice, Vol. 11 No 23.
EENA-06	03/02/2005	«Europe slow to dial its emergency number: 112» By Matthew Saltmarsh International Herald Tribune
EENA-07	12/2005	«When in distress call 112, the single European number for emergencies» article in Redhot the in-flight magazine of Virgin Express
EENA-08	14/10/2005	EENA comments during the Conference on 112 of 11 October 2005 organized by the European Commission
Relevant Commission Press Releases		
03/02/2005	IP/05/134 - Cars that can dial 112: Commission and industry target 2009	
14/04/2005	IP/05/430 - EU rules on electronic communications - Commission launches infringement proceedings against ten Member States (mainly opening the procedure against Poland for not implementing the 112 for fixed telephones)	
14/09/2005	IP/05/1137 - Cars will dial 112 - but will anyone answer? - Commission urges Member States to act on eCall.	
11/10/2005	IP/05/1239 - Saving travellers' lives: Commission urges Member States to improve their responses to 112 emergency calls - <i>During the press conference a «Working document - Synthesis table on the implementation of 112 (possible shortcomings highlighted)» was also distributed in the press room of the Commission.</i> <i>The CD-ROM also contains the Real Video file with the press conference of Commissioner Reding</i>	
25/8/2006	IP/06/1122 - Household survey: Telecoms and broadband access in Europe	
European Parliament documents and Parliamentary Questions		
21/10/2004 Parl-Budg	Draft amendment 0527 (BUDG/4325) Budget reference line : 07 03 06 01 - BUDG/4325 Compromise amendment between ADLE/7421 , ENVI/5302 - << Tabled by Committee on Budgets >> - Volume 4 (section 3) — Commission - Item 07 03 06 01 Community action programme in the field of civil protection	
2136/94 Parl-qu	WRITTEN QUESTION No. 2136/94 by Eryl McNALLY to the Commission. Access to 112 emergency number for the deaf, OJ No. C 075, 27/03/95 p. 20	
3345/97 Parl-qu	WRITTEN QUESTION No. 3345/97 by W.G. van VELZEN to the Commission. Problems encountered by users of mobile telecommunications services in using the European emergency number 112, OJ C 174, 08/06/1998 p. 46	
0881/98 Parl-qu	WRITTEN QUESTION No. 881/98 by Nikitas KAKLAMANIS to the Commission. Telephone numbers of police, fire and ambulance services in the Member States, OJ C 354, 19/11/1998 p. 33	
3773/98 Parl-qu	WRITTEN QUESTION No. 3773/98 by W.G. van VELZEN Telecommunications and universal service, OJ C 325, 12/11/1999 p. 25	

E-1982/99 Parl-qu	WRITTEN QUESTION E-1982/99 by Cristiana Muscardini (UEN) to the Commission. Safety in the city. OJ C 203E, 18/07/2000 p. 103
P-1233/00 Parl-qu	WRITTEN QUESTION P-1233/00 by Rosemarie Müller (PSE) to the Commission. Emergency phone number in the EU. OJ C 046E, 13/02/2001 p. 150
E-0176/02 Parl-qu	WRITTEN QUESTION E-0176/02 by Bart Staes (Verts/ALE) to the Commission. European emergency telephone number 112. OJ C 172E, 18/07/2002 p. 164
E-1237/02 Parl-qu	WRITTEN QUESTION E-1237/02 by Michl Ebner (PPE-DE) to the Commission. Emergency phone number in the EU. OJ C 277E, 14/11/2002 p. 165
E-2091/02 Parl-qu	WRITTEN QUESTION E-2091/02 by Michl Ebner (PPE-DE) to the Commission. Emergency phone number in the EU. OJ C 028E, 06/02/2003 p. 178
E-2761/02 Parl-qu	WRITTEN QUESTION E-2761/02 by Bart Staes (Verts/ALE) to the Commission. Languages used to answer 112 calls. OJ C 222E, 18/09/2003 p. 16
E-3469/04 Parl-qu	WRITTEN QUESTION E-3469/04 by Stavros Arnautakis (PSE) to the Commission. Death of five-year old boy through negligence in handling an emergency call and the European emergency call number '112'
E-3470/04 Parl-qu	WRITTEN QUESTION E-3470/04 by Stavros Arnautakis (PSE) to the Commission. Making caller location information available for calls to the single European emergency call number '112' and notifying the public of the existence of this number.
E-0058/05 Parl-qu	WRITTEN QUESTION E-0058/05 by Nirj Deva (PPE-DE) to the Commission. Early warning systems and tsunami
E-0348/05 Parl-qu	WRITTEN QUESTION E-0348/05 by Frédérique Ries (ALDE) to the Commission. User forum
E-1116/05 Parl-qu	WRITTEN QUESTION E-1116/05 by Michl Ebner (PPE-DE) to the Commission. Emergency call number in the new Member States
E-1384/05 Parl-qu	WRITTEN QUESTION E-1384/05 by Eija-Riitta Korhola (PPEDE) to the Commission. Development and funding of a mobile-phone-based general warning system
E-2911/05 Parl-qu	WRITTEN QUESTION E-2911/05 by Frédérique Ries (ALDE) to the Commission. 112 European emergency caller location
E-2912/05 Parl-qu	WRITTEN QUESTION E-2912/05 by Frédérique Ries (ALDE) to the Commission. Failure to investigate complaints relating to the incomplete implementation of the 112 emergency call number
E-3324/05 Parl-qu	WRITTEN QUESTION E-3324/05 by Antoine Duquesne (ALDE) to the Commission. Action to promote 112 as a single emergency number
E-4010/05 Parl-qu	WRITTEN QUESTION E-4010/05 by Gérard Deprez (ALDE) and Frédérique Ries (ALDE) to the Commission. Budget line 07 03 06 01
E-4149/05 Parl-qu	WRITTEN QUESTION E-4149/05 by Luciana Sbarbati (ALDE) to the Commission. Introduction of 112 as the single European emergency telephone number
E-4509/05 Parl-qu	WRITTEN QUESTION E-4509/05 by Chris Davies (ALDE) to the Commission. Emergency telephone numbers
E-1694/06 Parl-qu	WRITTEN QUESTION E-1694/06 by Frédérique Ries (ALDE) to the Commission. Introduction of the 112 emergency telephone number by the Member States
30/05/2001 Parl-rep	FINAL A5-0202/2001 - REPORT on the proposal for a European Parliament and Council directive on universal service and users' rights relating to electronic communications networks and services (COM(2000) 392 - C5-0429/2000 - 2000/0183(COD)), Rapporteur: Malcolm Harbour
04/03/1996 Parl-res	Legislative resolution embodying Parliament's opinion on the proposal for a European Parliament and Council Directive on interconnection in telecommunications with regard to ensuring universal service and interoperability through application of the principles of open network provision (ONP) (COM(95)0379 - C4-0365/95 - 95/0207(COD)) (Codecision procedure: first reading), OJ C 065 , 04/03/1996 p. 69
17/03/1997 Parl-res	Legislative resolution embodying Parliament's opinion on the proposal for a European Parliament and Council Directive on the application of open network provision (ONP) to voice telephony and on universal service for telecommunications in a competitive environment (COM(96) 0419 C4-0581/96 96/0226(COD)), OJ C 085 , 17/03/1997 P. 117

31/03/1998 Parl-res	A4-0071/98 - Resolution on improving safety, consumers' rights and trading standards in the tourism sector
Miscellaneous Reports etc.	
11/05/2000 Rep 01	«Implementing the 112 for the European Citizen»: conclusions of the workshop organised in Luxembourg, by the «Service Nationale de la Protection Civile».
09/03/2002 Rep 02	Report from the workshop on «Effective Handling of Emergency Calls», 8-9 March 2002 Rosersberg, Sweden, organized by the Swedish Rescue Services Agency, Fire & Rescue Services Department
28/04/2004 Rep 031	112 SERVICE SURVEY, FINAL OVERALL REPORT of the project conducted by DECO
06/07/2004 Rep 04	Rapport final d'évaluation de la Campagne de sensibilisation à l'utilisation du numéro d'urgence européenne 112 du Service Public Fédéral Intérieur, Direction générale de la Sécurité civile
23/07/2003 Rep 05	EU aims to pinpoint emergency phone calls, By Chris Nuttall, Financial Times
23/12/2004 Rep 06	US Public Law 108-494 ENHANCE 911 SERVICES
10/2005 Rep 07	DG INFSO Info Sheet No 44 «112: the single European emergency number»
06/2006 Rep 08	London Assembly - Report of the 7 July Review Committee
25/05/2006 Rep 09	Proposal for a US Federal Interoperable Communications and Safety (FICS) Act